

JOB DESCRIPTION

Project:	National Clinical Audit of Psychosis
Job Title:	Service User Advisor – Early Intervention in Psychosis (EIP)
Location:	Royal College of Psychiatrists' Centre for Quality Improvement
Accountable to:	NCAP Programme Manager/CCQI Senior Programme Manager
Salary/ Fee:	Up to 11 days, from Aug 2018 to 30 April 2020 £200 per day payable via invoice in arrears

The Royal College of Psychiatrists' Centre for Quality Improvement (CCQI) has a successful history of running national audits as part of its quality improvement programme. Their purpose is to provide services and practitioners with a benchmark of best practice, to help maintain standards and to enable improvement in the care of patients/service users. Audits also enable services to compare the care that they provide against other comparable services.

The National Clinical Audit of Psychosis (NCAP) will provide reliable benchmarked data that allows commissioners, providers and users of mental health services to assess and improve the quality of secondary care that people with psychosis receive. NCAP is the next phase in the development of the National Audit of Schizophrenia. The scope of the audit has been extended to include both inpatient and community care provided for people with a broader group of severe mental health problems.

Key areas of performance will include the assessment and treatment of physical health, health promotion, prescribing practice, use of evidence-based psychological treatments and access to services at times of crisis. The audit programme will also include a more detailed examination of the quality of care provided by Early Intervention in Psychosis teams.

Year 1: Core audit of all eligible inpatients and community patients (complete)

Year 2: Spotlight audit on Early Intervention in Psychosis services

Year 3: Audit of Early Intervention in Psychosis services / EIP service user and carer survey

Person specification:

The Service User Advisor - EIP will be a person with:

- Relevant knowledge and recent experience of EIP services;
- Willing to participate in Implementation Group and Steering Group meetings;
- Experience of working with service user groups and an understanding of the issues facing service users including those from diverse communities and minority groups;
- Experience of making presentations, delivering training, or giving lectures;
- Understanding or interest in audit and quality improvement measures and reporting;
- Available to devote approx. 5-6 days to the project annually, including meetings held during the day and some ongoing email input where required by the project.

The main function of the Service User Advisor - EIP role is to provide advice from the perspective of the service user on elements of the audit.

This includes:

- Providing advice on the way the audit responds to the needs of people using EIP services;
- Attending Implementation Group and Steering Group meetings to advise on all aspects of the audit from a service user perspective;
- Assisting the NCAP project in other matters related to service user experience and involvement as required;
- Supporting the development of lay reports and other materials to disseminate the results of the audit as required;
- Assisting with dissemination of the results of the audit as required.

If you would like to be considered for this post, please submit a CV and a statement (no more than one A4 side) indicating your relevant expertise, experience and interest hr@rcpsych.ac.uk

Closing date: Tuesday 18 September 2018

Interview date: Thursday 27 September 2018